



Business Solutions

Accrington & Rossendale College

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Accrington & Rossendale College

- Based in East Lancashire, bases in both Accrington and the Rossendale Valley
- Deliver over 10,000 qualifications annually
- Work nationwide
- Dedicated workforce development section



Quality product

- **Successfully achieved the Training Quality Standard (TQS) in November 2008**
- Recognises the best organisations delivering training
- Employer responsiveness
- Quality of delivery & assessment



Business Solutions

- Provide training and development solutions
- Using qualified staff
- Services are demand led
- Deliver quality training nationwide



Business Solutions >>

How can we help?

- We offer National Vocational Qualifications (NVQ) which develop industry skill competence
- We offer bespoke training courses developed to your business needs
- We provide short or long courses according to your timetable
- We have a wide network of industry specialists to deliver the training

What we will do...

- **Stage 1** – Assigned key account manager
- **Stage 2** – Free training/business needs analysis to identify your requirements and specific needs
- **Stage 3** – A tailored training and development plan
- **Stage 4** – Funding
- **Stage 5** – Deliver and monitor training and development
- **Stage 6** – Evaluation and future needs

Business Solutions: what we offer

- Hospitality and Catering
- **Cleaning**
- Adult & Child care
- Customer Service
- Business & Management
- Land Transport
- Horticulture
- **Manufacturing & Industry**



Cleaning-City & Guilds

- **7698 Level 2 NVQ in Cleaning & Support Services**
- Building cleaning: routine and periodic
- Building maintenance
- External cleaning: street and building
- Food premises
- High risk areas
- Window cleaning



Award requirements

- 6 unit award
- **3 mandatory units**
 - Health & Safety
 - Communicate with Customers and Others
 - Work in a team/lone working
- **Choose 3 optional units** (from 17)

Optional units

- **Unit 205** **Clean and maintain internal surfaces and areas**
- **Unit 206** **Clean and maintain external surfaces and areas**
- **Unit 207** **Deal with routine waste**
- **Unit 208** **Clean washrooms and replenish supplies**
- **Unit 209** **Clean high risk areas**
- **Unit 210** **Clean confined spaces**
- **Unit 211** **Clean food areas**
- **Unit 212** **Deep clean equipment and surfaces**
- **Unit 213** **Clean, Maintain and protect hard floors**
- **Unit 214** **Clean and Maintain soft floors and furnishings**
- **Unit 215** **Clean glazed surfaces and facades**
- **Unit 216** **Deal with non-routine waste**
- **Unit 217** **Carry out maintenance and minor repairs**
- **Unit 218** **Perform street cleansing manually**
- **Unit 219** **Perform street cleansing by machine**
- **Unit 220** **Work safely at heights (PSSL)**
- **Unit 221** **Use a water-fed pole system to clean windows and facades**

Additional courses

- NVQ Waste Management Operations-Collection 1&2
- NVQ Recycling Operations Levels 1&2
- Range of BICSc accredited courses
- Other bespoke course on request



Qualification delivery structure

- We come to you
- Convenient to you
- Induction & enrolment
- Provide training & guidance
 - **Minimum 15 hours**
 - **Assessment only**
- Assessment in the workplace
 - **Place and time of the individual staff**

Integration of Skills for Life

- Literacy
- Numeracy
- Levels: entry, level 1 & 2
- Integrated into the training
- Stand alone qualification
- Dedicated 'Skills for Life' teaching staff
- 7 hours – improve one level

- Increase confidence and communication skills



Funding

- Train to Gain
 - SME's
 - Eligibility
 - Criteria



Training + motivated workforce

=

**higher retention rates and
increased productivity**



accross
Business Solutions

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Thank you for your time